

Small Business Questionnaire

SURVEY RESPONSE REPORT

05 July 2019 - 24 July 2020

PROJECT NAME:

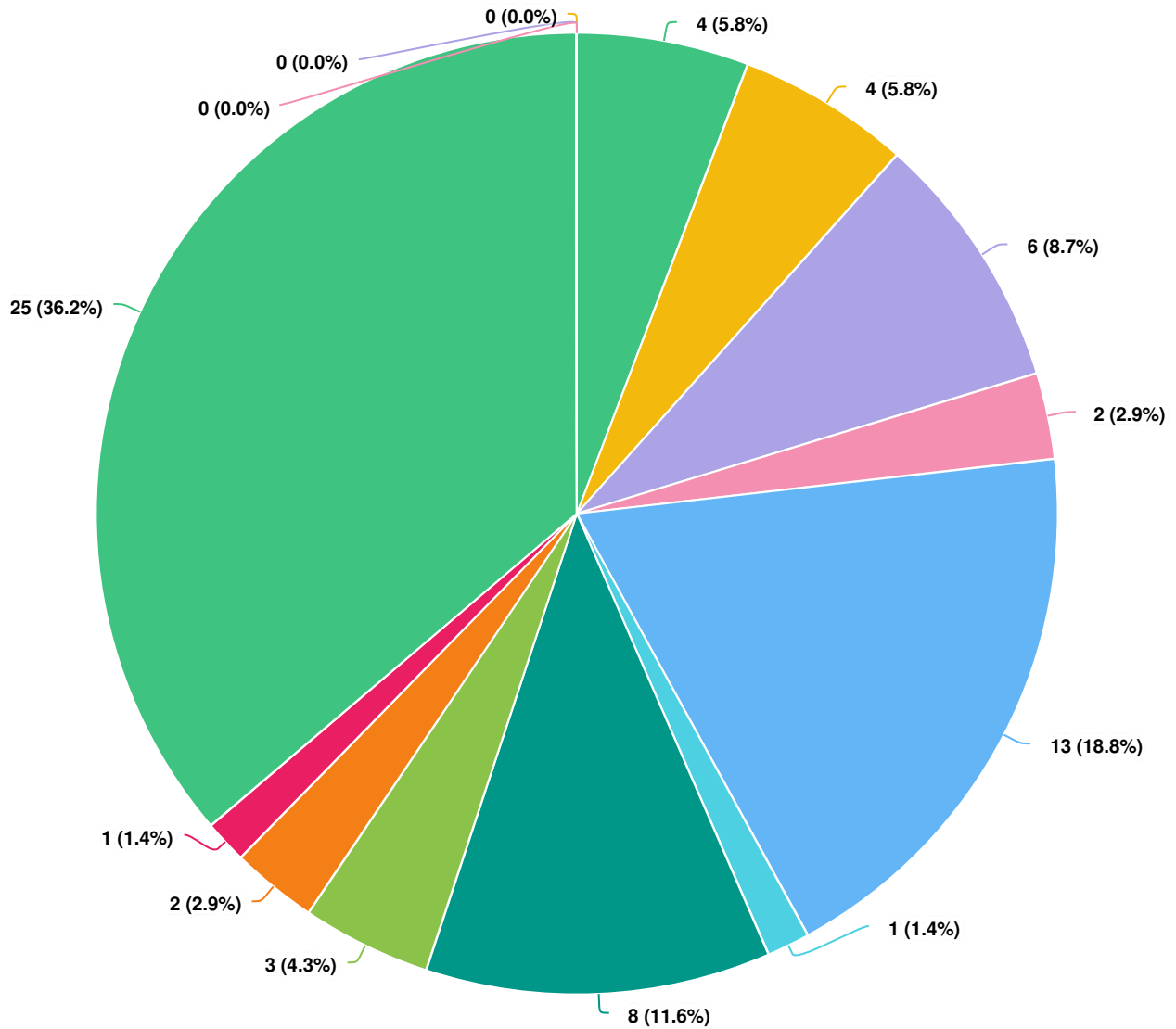
Small Business COVID-19 Recovery

Redmond's Long-Term Disaster Recovery Plan - Communication Involvement



SURVEY QUESTIONS

Q1 What Industry is your business in?

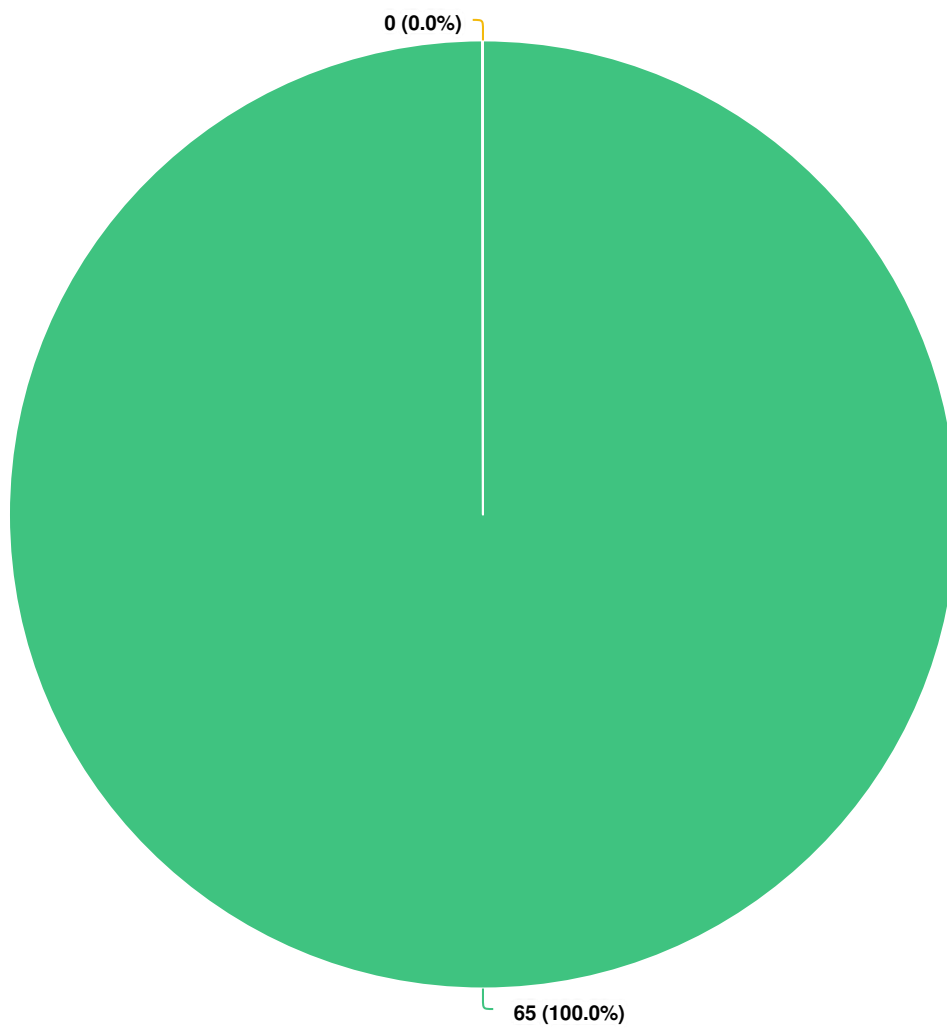


Question options

- Business & Information
- Construction/Utilities/Contracting
- Education
- Finance & Insurance
- Food & Hospitality
- Gaming
- Health Services
- Personal Services
- Real Estate & Housing
- Safety/Security & Legal
- Other (please specify)
- Agriculture & Forestry/Wildlife
- Natural Resources/Environmental
- Transportation

Optional question (69 response(s), 0 skipped)
Question type: Dropdown Question

Q2 What is your preferred language to receive information?

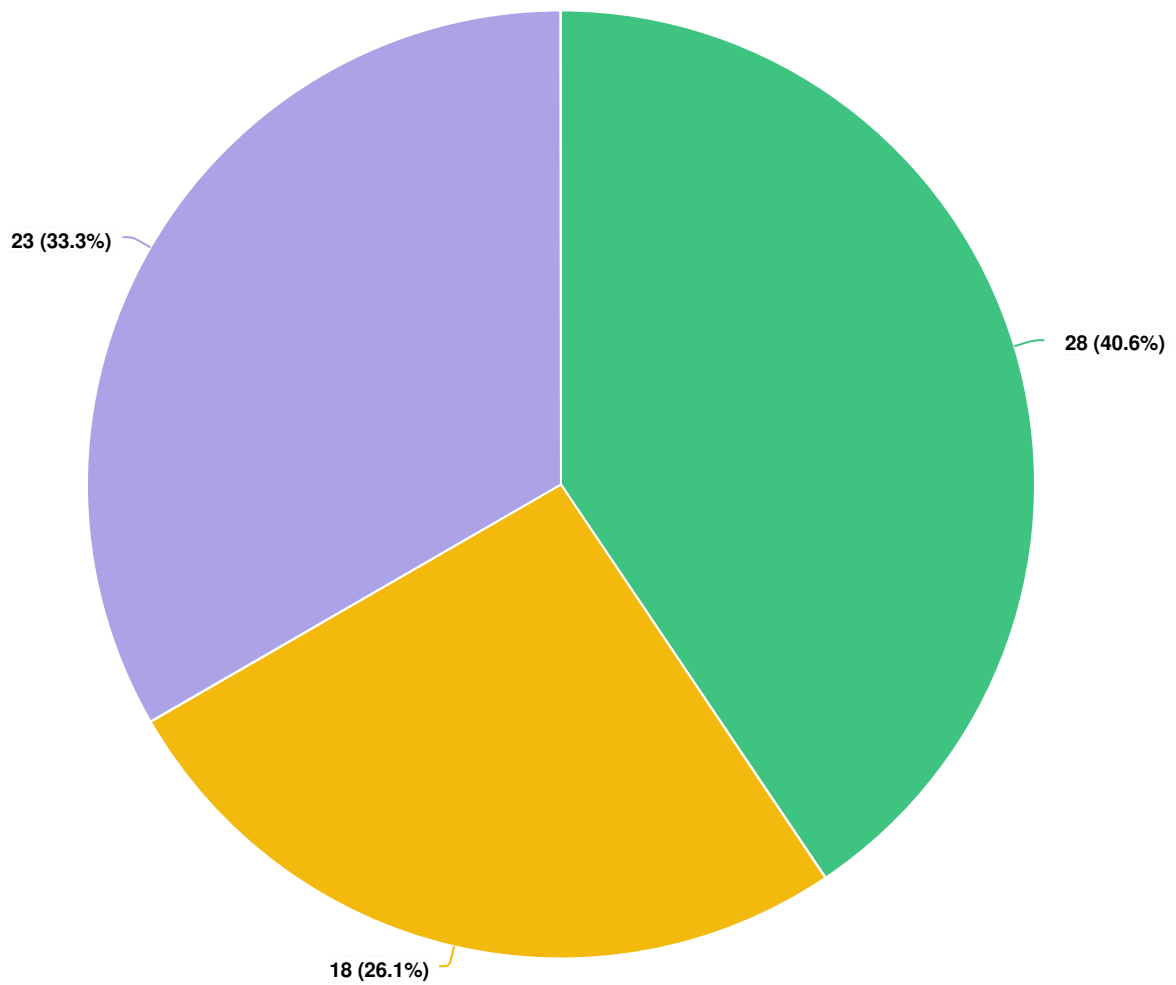


Question options

- ☒ English ☐ Other (please specify)

Optional question (65 response(s), 4 skipped)
Question type: Radio Button Question

Q3 | Do you have a website set up with an e-commerce platform available?



Question options

☒ Yes ☐ No ☐ Not applicable for my business

Optional question (69 response(s), 0 skipped)

Question type: Radio Button Question

Q4 | What resources do you need that you have not been able to receive?

Screen Name Redacted

6/04/2020 10:56 AM

Our small independent tenants need help. They can't pay rent if they don't have any business and that hurts our business.

Screen Name Redacted

6/08/2020 02:16 PM

Is there an email alert system for businesses in the City of Redmond in case of emergency response or civil unrest? We have small children on-site and always need to know if/when there is an issue that could result in serious danger. We need to know if/when we should be in full lockdown.

Screen Name Redacted

6/12/2020 01:04 PM

Rental cover

Screen Name Redacted

6/12/2020 01:07 PM

LOCAL City free Covid testing for people and we would like to see those in the form of saliva testing vs. invasive nasal swabs so more employees would participate in voluntarily taking.

Screen Name Redacted

6/12/2020 01:07 PM

PPP, other Covid 19 grants

Screen Name Redacted

6/12/2020 01:09 PM

hard to find masks

Screen Name Redacted

6/12/2020 01:09 PM

Masks and disinfectant wipes I must provide for my employees. I can't find where I can get it.

Screen Name Redacted

6/12/2020 01:15 PM

technology- funding needed to switch to a virtual platform so we can run programming, laptop, zoom or meeting platform

Screen Name Redacted

6/12/2020 01:19 PM

help negotiating rent relief with landlord while our Dental office was shut down by the Governors Mandate as well as help while we reopen with limited staffing and patients

Screen Name Redacted

6/12/2020 01:19 PM

Income

Screen Name Redacted

6/12/2020 01:23 PM

Rent relief

Screen Name Redacted

6/12/2020 01:25 PM

Local government support to ask for expedited Phase reopening approvals for local small businesses.

Screen Name Redacted

6/12/2020 01:27 PM

Lack of PPE & cleaning supplies available for purchase in stores

Screen Name Redacted

6/12/2020 01:28 PM

We are satisfied with the service that the city has been providing.

Screen Name Redacted

6/12/2020 01:29 PM

Working capital

Screen Name Redacted

6/12/2020 01:29 PM

A functioning economy.

| | |
|--|---|
| Screen Name Redacted 6/12/2020 01:33 PM | cruise ship sailing again |
| Screen Name Redacted 6/12/2020 01:37 PM | We need the city to try to get people to come downtown to shop. Help us let people know we are now open with safety precautions in place. Let them know to wear a mask. |
| Screen Name Redacted 6/12/2020 01:48 PM | We have the resources we need except money |
| Screen Name Redacted 6/12/2020 01:57 PM | Redmond office is branch of main office in Seattle. We are not in need of resources at this time. |
| Screen Name Redacted 6/12/2020 02:01 PM | Guidance from city on how to have outdoor dining |
| Screen Name Redacted 6/12/2020 02:05 PM | NONE |
| Screen Name Redacted 6/12/2020 02:08 PM | None known. |
| Screen Name Redacted 6/12/2020 02:21 PM | nothing |
| Screen Name Redacted 6/12/2020 02:24 PM | We need to pay our expenses. Our business was negatively impacted and unfortunately, we will need to close it within the next month. |
| Screen Name Redacted 6/12/2020 02:27 PM | How the City of Redmond is working to attract more leisure and business travelers |
| Screen Name Redacted 6/12/2020 03:01 PM | money for utilities and rent. THAT IS ALL. Redmond can shut the city down but not shut down the money that is being taken away from our business. Figure it out, you guys are delusional. |
| Screen Name Redacted 6/12/2020 03:28 PM | N/A |
| Screen Name Redacted 6/12/2020 04:03 PM | N/A |
| Screen Name Redacted 6/12/2020 05:37 PM | None. |
| Screen Name Redacted 6/12/2020 05:39 PM | ability to communicate with mayors and the governor about toning down the death talk. |
| Screen Name Redacted 6/12/2020 09:40 PM | safety |
| Screen Name Redacted 6/12/2020 11:34 PM | Acquisition of anything related to disinfecting or sanitation has required us to think outside the box and is difficult to come by. |
| Screen Name Redacted | NONE |

6/13/2020 02:20 PM

Screen Name Redacted

6/13/2020 10:37 PM

Additional small business financial support. We were early recipients of a PPP loan. In hindsight, as a result of program changes and extended closure, we should have held more of that \$ in reserve.

Screen Name Redacted

6/13/2020 10:51 PM

MEETEA CAFE wants to get explore as a new local bubble tea shop in redmond new business newsletter or newspaper in city hall.

Screen Name Redacted

6/14/2020 10:25 PM

Support to assist with loss of revenue due to COVID-19. I have been forced to the provision of services on an online basis only for the foreseeable future — I am at higher risk due to age and underlying health issues.

Screen Name Redacted

6/15/2020 01:05 AM

reopening and PPE

Screen Name Redacted

6/15/2020 06:59 AM

PPE The dust masks that we usually use are redirected to medical, the prefilters/filters for our respirators are redirected to medical

Screen Name Redacted

6/15/2020 08:02 AM

none

Screen Name Redacted

6/15/2020 11:50 AM

n/a

Screen Name Redacted

6/15/2020 03:57 PM

Money!

Screen Name Redacted

6/15/2020 04:14 PM

NA

Screen Name Redacted

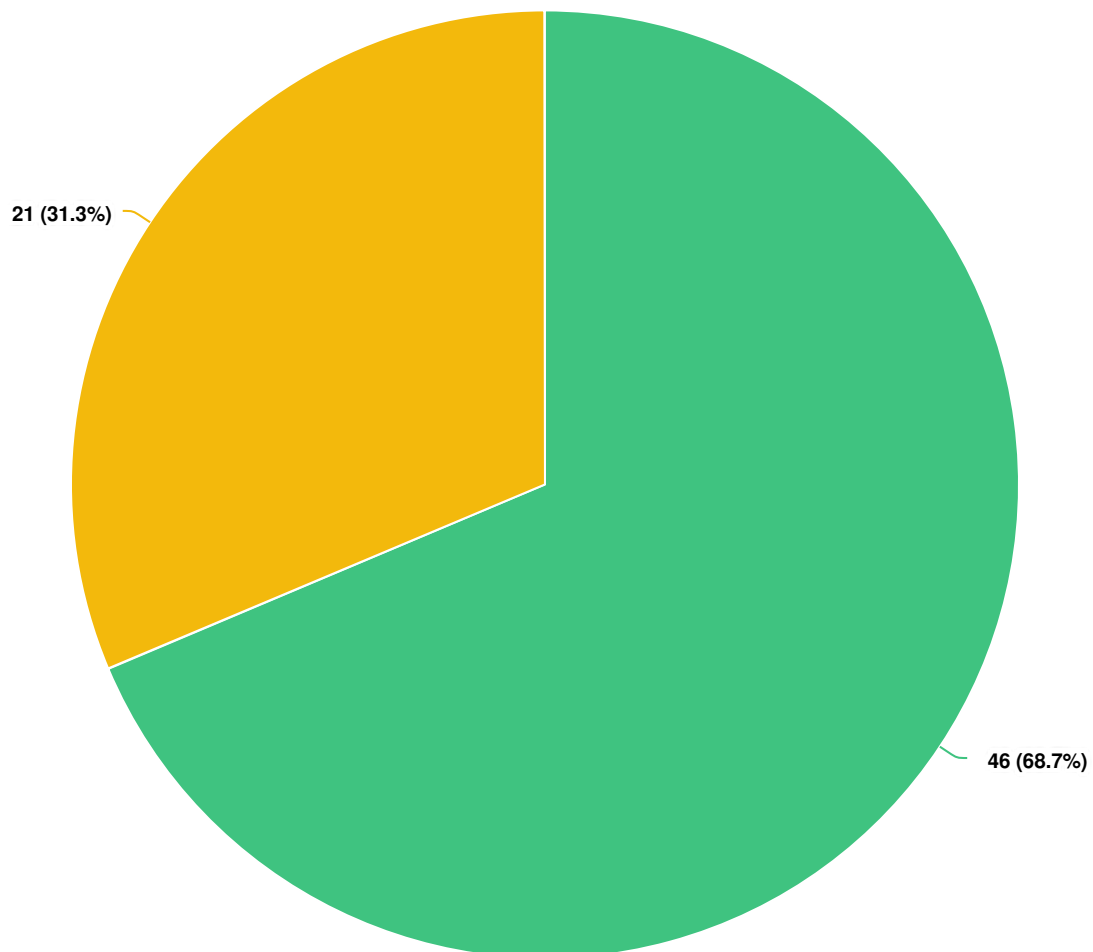
6/18/2020 05:14 PM

unknown

Optional question (44 response(s), 25 skipped)

Question type: Essay Question

Q5 | Is your business active on social media?



Question options

☒ Yes ☐ No

*Optional question (67 response(s), 2 skipped)
Question type: Radio Button Question*

Q6 What is working for your business right now?

Screen Name Redacted

6/04/2020 10:56 AM

we were able to receive a PPP loan which helps a lot.

Screen Name Redacted

6/08/2020 02:16 PM

We appreciate the police helping our community. We were broken into recently and had an issue with a trespasser attempting to assault a staff member so we appreciate the quick response and help patrolling our area to keep public safety.

Screen Name Redacted

6/12/2020 01:04 PM

Cover my rental

Screen Name Redacted

6/12/2020 01:05 PM

Virtual

Screen Name Redacted

6/12/2020 01:06 PM

nothing

Screen Name Redacted

6/12/2020 01:06 PM

Delivery, take outs with online payments.

Screen Name Redacted

6/12/2020 01:07 PM

We are part of a global company CSA our competitor is UL we rate, certify, test all sort of products for safety.

Screen Name Redacted

6/12/2020 01:07 PM

Carry out and 3rd party delivery

Screen Name Redacted

6/12/2020 01:09 PM

employees working remote

Screen Name Redacted

6/12/2020 01:09 PM

Zoom meetings with clients

Screen Name Redacted

6/12/2020 01:09 PM

We are able to utilize our contacts with former clients to generate and service their contracts

Screen Name Redacted

6/12/2020 01:15 PM

Ability to communicate online.

Screen Name Redacted

6/12/2020 01:19 PM

We are working at about 60% capacity as many people do not want to come in until there is a vaccine or the pandemic settles down.

Screen Name Redacted

6/12/2020 01:19 PM

None

Screen Name Redacted

6/12/2020 01:23 PM

Nothing

Screen Name Redacted

6/12/2020 01:25 PM

Virtual training on zoom

| | |
|--|---|
| Screen Name Redacted 6/12/2020 01:26 PM | deep cleaning for covid-19 |
| Screen Name Redacted 6/12/2020 01:27 PM | NA |
| Screen Name Redacted 6/12/2020 01:28 PM | The ability to be able to work remotely. |
| Screen Name Redacted 6/12/2020 01:28 PM | We're doing okay and working with existing businesses to help keep them afloat. |
| Screen Name Redacted 6/12/2020 01:29 PM | Tolerance by our landlord and vendors about rent and account balances |
| Screen Name Redacted 6/12/2020 01:29 PM | Limited work/projects in backlog. |
| Screen Name Redacted 6/12/2020 01:33 PM | supporting the fishing industry |
| Screen Name Redacted 6/12/2020 01:37 PM | Not necessarily. |
| Screen Name Redacted 6/12/2020 01:48 PM | Delivery and take out |
| Screen Name Redacted 6/12/2020 01:57 PM | Staff are primarily working from home although manager has worked in office as needed. Contacting clients by web, phone, email, text. We have secured funding and have masks. |
| Screen Name Redacted 6/12/2020 02:01 PM | Take outs with minimal contact as our staff are mostly older |
| Screen Name Redacted 6/12/2020 02:05 PM | Courts are operating, zoom and webex working |
| Screen Name Redacted 6/12/2020 02:05 PM | PERSONAL REFERRALS |
| Screen Name Redacted 6/12/2020 02:08 PM | Lucidoc is an essential business that assists hospitals manage their policies and procedures online. We continue to be focused on delivering customer service excellence during COVID-19. It is a honor to serve the needs of our healthcare workers. Employees have mostly been able to support customers remotely. Two employees have continued to support customers from the offices and ensure business continuity. |
| Screen Name Redacted 6/12/2020 02:21 PM | Selling to retail stores across the USA and Canada over 6,000 stores, Fred Meyer & QFC locally |
| Screen Name Redacted 6/12/2020 02:24 PM | None of the things that can help us survive are working |
| Screen Name Redacted | Online classes |

6/12/2020 02:42 PM

Screen Name Redacted

Customer Loyalty, Staff Adaptability, Small Business Support Movement

6/12/2020 02:59 PM

Screen Name Redacted

Nothing

6/12/2020 03:01 PM

Screen Name Redacted

Nothing really. Our business hasn't recovered at all yet. But thankfully we have a business with clientele that want to leave tips for our team members to help support our team financially right now. The kindness of our clientele is astounding in all the best ways.

6/12/2020 03:28 PM

Screen Name Redacted

We are providing dropbox pickup outside our store, free shipping of product and free business deliveries. We are able to keep all employees mostly separate from each other with only one at a time at our store location.

6/12/2020 03:58 PM

Screen Name Redacted

No business since COVID-19 lockdown, we are using the time to renovate and upgrade our facility.

6/12/2020 04:03 PM

Screen Name Redacted

Online shopping, lower labor costs

6/12/2020 05:13 PM

Screen Name Redacted

Being able to work remotely. Children being home driving demand for products we sell.

6/12/2020 05:37 PM

Screen Name Redacted

not much

6/12/2020 05:39 PM

Screen Name Redacted

Internet

6/12/2020 09:40 PM

Screen Name Redacted

The Paycheck Protection Program has been a vital lifeline during the pandemic closure and all of our staff has been rehired.

6/12/2020 11:34 PM

Screen Name Redacted

PERSONAL REFERRALS

6/13/2020 02:20 PM

Screen Name Redacted

We are still closed.

6/13/2020 04:31 PM

Screen Name Redacted

People are starting to make appointments so things are starting to get a little better

6/13/2020 05:42 PM

Screen Name Redacted

We've been able to hold small classes outdoors and can now hold 1:1 training inside in addition to holding limited open club hours but none of that will drive the revenue necessary to pay staff and other fixed expenses.

6/13/2020 10:37 PM

Screen Name Redacted

Bubble tea shop + desserts +Toasts

6/13/2020 10:51 PM

Screen Name Redacted

Very little. New patients have dropped severely.

6/14/2020 10:25 PM

Screen Name Redacted

Online/Virtual training

6/15/2020 01:05 AM

Screen Name Redacted finally being allowed to re-open

6/15/2020 06:59 AM

Screen Name Redacted N/A

6/15/2020 08:02 AM

Screen Name Redacted National reputation

6/15/2020 09:54 AM

Screen Name Redacted Currently, our office staff is teleworking.

6/15/2020 11:50 AM

Screen Name Redacted Teletherapy consultation and education. Some direct services via teletherapy.

6/15/2020 01:15 PM

Screen Name Redacted On-line classes.

6/15/2020 03:57 PM

Screen Name Redacted We're a preschool and our school year has ended. We have minimal bills to pay over the summer.

6/15/2020 04:14 PM

Screen Name Redacted Things are going quite well. we are able to receive online and retail orders and ship out what we need but 98% of our team is working from home.

6/17/2020 04:59 PM

Screen Name Redacted people are starting to venture out

6/18/2020 05:14 PM

Screen Name Redacted take out orders and online orders.

6/24/2020 12:02 AM

Optional question (60 response(s), 9 skipped)**Question type:** Essay Question**Q7 | What is not working for your business right now?**

Screen Name Redacted Many of our tenants have not been allowed to reopen their businesses and are unable to pay rent.

6/04/2020 10:56 AM

Screen Name Redacted Covid-19 is difficult to navigate for any small business including us. We also are seeing an increase in litter, trespassing, and other activity.

6/08/2020 02:16 PM

Screen Name Redacted Having people gone to our office

6/12/2020 01:05 PM

Screen Name Redacted slow biz

6/12/2020 01:06 PM

Screen Name Redacted Dine in or catering , group orders

6/12/2020 01:06 PM

| | |
|--|--|
| Screen Name Redacted 6/12/2020 01:07 PM | Having to be separated due to the Covid-19 safety concerns. |
| Screen Name Redacted 6/12/2020 01:07 PM | Catering, walk-ins |
| Screen Name Redacted 6/12/2020 01:09 PM | some office tasks need employee onsite |
| Screen Name Redacted 6/12/2020 01:09 PM | We can't meet in person due to lack of PP things, we can't satisfy 35 requirements for open the business |
| Screen Name Redacted 6/12/2020 01:09 PM | Not Being able to generate new leads and business contacts that lead to immediate sales . |
| Screen Name Redacted 6/12/2020 01:15 PM | Not able to run most of our programming as we typically meet youth and families in person and host service and educational opportunities. |
| Screen Name Redacted 6/12/2020 01:19 PM | Insurance companies not willing to help cover our added costs for seeing patients |
| Screen Name Redacted 6/12/2020 01:19 PM | Stay home |
| Screen Name Redacted 6/12/2020 01:23 PM | Reopen at 25% |
| Screen Name Redacted 6/12/2020 01:25 PM | Not being able to reopen |
| Screen Name Redacted 6/12/2020 01:27 PM | Unknown |
| Screen Name Redacted 6/12/2020 01:28 PM | Managing employees to keep them inspired along with our clients and assisting with the delays and additional financial issues impacting business owners related to the pandemic. |
| Screen Name Redacted 6/12/2020 01:28 PM | Nothing in particular at this time. |
| Screen Name Redacted 6/12/2020 01:29 PM | Government restrictions preventing customers to return putting us in an unsustainable financial position |
| Screen Name Redacted 6/12/2020 01:29 PM | Lack of new business. |
| Screen Name Redacted 6/12/2020 01:33 PM | cruise ship industry |
| Screen Name Redacted 6/12/2020 01:37 PM | People don't know that we are open. Lots of people are unemployed so they are not shopping much. |
| Screen Name Redacted | Being able to seat guest at 25% |

6/12/2020 01:48 PM

Screen Name Redacted

6/12/2020 01:57 PM

Not safely being in the office and working with clients at a distance. All staff have compromised health with disabilities so doing the work while staying safe is goal.

Screen Name Redacted

6/12/2020 02:01 PM

Open restaurants to public but not able to enforce mask and social distancing

Screen Name Redacted

6/12/2020 02:05 PM

hard to have mediations, depositions etc without being able to sit in the same place

Screen Name Redacted

6/12/2020 02:05 PM

EVERY THING IS WORKING FOR US

Screen Name Redacted

6/12/2020 02:08 PM

We have seen a drop in revenue as hospitals are taking a revenue hit themselves as a result of the temporary diversion away from providing services, including elective surgeries. Some healthcare organizations have not renewed their contracts primarily for financial reasons. Remote working has worked for some but not all employees.

Screen Name Redacted

6/12/2020 02:18 PM

Tv ads stating stay home is horrible You should tell people to go to their doctor to stay well

Screen Name Redacted

6/12/2020 02:21 PM

we are happy to be working

Screen Name Redacted

6/12/2020 02:22 PM

Being closed

Screen Name Redacted

6/12/2020 02:24 PM

Clients curb their budgets, some of them discontinued their service. Our pipeline of new customers also got broken. The companies we expected to close have to keep their financial resources and don't plan to make purchases of services such as ours in the next 2-3 months.

Screen Name Redacted

6/12/2020 02:42 PM

All the classes that need to be in person such as CPR classes

Screen Name Redacted

6/12/2020 02:59 PM

New Mall Owners Requiring Full Rent

Screen Name Redacted

6/12/2020 03:01 PM

any of the loans that you guys think you are giving us.

Screen Name Redacted

6/12/2020 03:28 PM

Everything. Advertising in any of our usual ways isn't helping. We advertise via posters in the community, social media, events and going out to meet people in the community.

Screen Name Redacted

6/12/2020 03:58 PM

We are doing okay. We just need more of our business customers able to get back to work.

Screen Name Redacted

6/12/2020 04:03 PM

Employees are leaving the job due to lack of work and not enough hours, it would be very difficult for us when we re-open and would need to hire and train new staffs. Not enough PPP loan to cover payroll to keep our staff on payroll. We still need to pay rent with no income.

| | |
|--|---|
| Screen Name Redacted 6/12/2020 05:13 PM | No relief from any city, landlord, suppliers. |
| Screen Name Redacted 6/12/2020 05:37 PM | Actually, aside from pandemic health worry all is OK business wise. |
| Screen Name Redacted 6/12/2020 05:39 PM | The governor and other politicians are not letting up on the fear mongering. Even though we can technically open customers are still staying away. |
| Screen Name Redacted 6/12/2020 09:40 PM | not safe situation |
| Screen Name Redacted 6/12/2020 11:34 PM | Customers are reluctant to spend on high-end car cleaning right now, so we are having trouble keeping all of our staff at full hours. |
| Screen Name Redacted 6/13/2020 02:20 PM | EVERYTHING IS WOIRKING FOR BUSINESS RIGHT NOW |
| Screen Name Redacted 6/13/2020 04:31 PM | Employees are making more money with unemployment and don't want to come back to work. |
| Screen Name Redacted 6/13/2020 08:43 PM | Lack of consumer confidence that it's okay to come out. |
| Screen Name Redacted 6/13/2020 10:37 PM | We have no real guidance as to when we can resume normal operations. While I tend to agree with the governors approach, I also know that we can't operate at limited capacity forever. At minimum, we won't get back to full staffing while running the risk having to close our doors since level of activity can't support the fixed expense. |
| Screen Name Redacted 6/13/2020 10:51 PM | Not many local people know MEETEA CAFE |
| Screen Name Redacted 6/14/2020 10:25 PM | I have been forced out of seeing patients in my office. This has been severely disruptive to my practice. |
| Screen Name Redacted 6/15/2020 01:05 AM | In house training |
| Screen Name Redacted 6/15/2020 06:59 AM | the requirements on the PPE that is impossible to acquire |
| Screen Name Redacted 6/15/2020 08:02 AM | N/A |
| Screen Name Redacted 6/15/2020 09:54 AM | So Microsoft dominant. Unless Microsoft travels our business will not come back. Doesn't help that India contractors won't be returning anytime soon. |
| Screen Name Redacted 6/15/2020 11:50 AM | n/a |
| Screen Name Redacted 6/15/2020 01:15 PM | Direct teletherapy services for the majority of my clients. |

| | |
|--|--|
| Screen Name Redacted 6/15/2020 03:57 PM | Our studio is forced to be closed! We are only receiving 1/2 normal income. Small businesses need help with RENT! Employees are already getting money from unemployment insurance. Many employees are actually getting more money now than when they were working. |
| Screen Name Redacted 6/15/2020 04:14 PM | We have extremely low enrollment for our school year beginning in Sept. We attribute this to having to cancel our open houses and farmer market tables, getting our name out there personally. |
| Screen Name Redacted 6/17/2020 04:59 PM | we miss the social aspect of our team but most things are working pretty well. |
| Screen Name Redacted 6/18/2020 05:14 PM | stay home orders |

Optional question (59 response(s), 10 skipped)

Question type: Essay Question

Q8 What can the City of Redmond do to help your business?

| | |
|--|---|
| Screen Name Redacted 6/04/2020 10:56 AM | Please persuade the governor to let small businesses, especially hair and nail salons and small independent gyms, return to business as soon as possible! We have many mom and pop ultra small business tenants and they are being severely impacted by the inability to operate their business. Many have not been able to secure loans or the loans were not large enough. They desperately need to be able to open to survive. Please encourage the governor to let them open ASAP and not to burden them with too many unnecessary regulations and costs. These are amazing businesses run by amazing people and are a huge asset to our communities. It would be a tragedy to lose them. |
| Screen Name Redacted 6/08/2020 02:16 PM | Please continue police patrols. |
| Screen Name Redacted 6/12/2020 01:04 PM | Can you help me handle with the landlord to avoid my huge rental cost? |
| Screen Name Redacted 6/12/2020 01:05 PM | Police presence to continue to keep things peaceful. |
| Screen Name Redacted 6/12/2020 01:06 PM | Grant |
| Screen Name Redacted 6/12/2020 01:06 PM | provide advance notice on new plans city wide changes with covid or cases reported in redmond area. |
| Screen Name Redacted 6/12/2020 01:07 PM | We LOVE the community recycling events and the resources the city provides our community. |
| Screen Name Redacted 6/12/2020 01:07 PM | Represent us with the landlord to forego base rent for April and May 2020 |

| | |
|--|--|
| Screen Name Redacted 6/12/2020 01:09 PM | provide resources where we can buy masks easily |
| Screen Name Redacted 6/12/2020 01:09 PM | Reduce the number of requirements for accounting businesses from 35 to manageable number and if we required to do something we have to have a way to get it. |
| Screen Name Redacted 6/12/2020 01:09 PM | Watch how each dollar is spent and view money going out as coming from your own pocketbook. Grant a forgiveness period with no penalties or interest charged for any late payments received. |
| Screen Name Redacted 6/12/2020 01:15 PM | Help us to market our services, explore cost effective technology and online meeting resources |
| Screen Name Redacted 6/12/2020 01:19 PM | not sure other than help with negotiation on rent abatement with landlord of Town Center |
| Screen Name Redacted 6/12/2020 01:19 PM | Can you please cover the license fee? |
| Screen Name Redacted 6/12/2020 01:19 PM | Publicize the coffee shops are 25 % inside and 50% outside seating open For your convenience |
| Screen Name Redacted 6/12/2020 01:23 PM | City and state of Washington need to come up with some type of rent relief for the tenants of the shopping centers |
| Screen Name Redacted 6/12/2020 01:25 PM | refer to question #4 |
| Screen Name Redacted 6/12/2020 01:26 PM | keep solicitors and homeless that are comprimised out of the city |
| Screen Name Redacted 6/12/2020 01:27 PM | Unknown |
| Screen Name Redacted 6/12/2020 01:28 PM | I think that within reasons and under the circumstances, the city has done a good job dealing with a business such as ours which is mainly R/D in engineering and consulting services. |
| Screen Name Redacted 6/12/2020 01:28 PM | Please keep Redmond safe! |
| Screen Name Redacted 6/12/2020 01:29 PM | Override State and reopen businesses at full capacity |
| Screen Name Redacted 6/12/2020 01:29 PM | Ensure adequate police protection and enforce the law. |
| Screen Name Redacted 6/12/2020 01:33 PM | not sure |
| Screen Name Redacted 6/12/2020 01:37 PM | Get the word out that businesses are reopening and please wear a mask! |
| Screen Name Redacted | Loan us some money and get the governor to let us be open at least 25% |

6/12/2020 01:48 PM

Screen Name Redacted

Not sure at this time

6/12/2020 01:57 PM

Screen Name Redacted

Signs with specific instructions for patrons that are from the city with clear guidelines

6/12/2020 02:01 PM

Screen Name Redacted

Nothing I can think of

6/12/2020 02:05 PM

Screen Name Redacted

JUST ENDING UP IN REDMOND IS THE BEST THING THAT COULD HAVE HAPPEN TO US. I LOVE EVERYTHING ABOUT REDMOND. WE ARE YOUR LOCAL HAIR STYLING SALON. WE BOUGHT A LITTLE SHOP, THAT'S MY WIFE & I. THEN WE BOUGHT A PIECE OF COMMERCIAL PROPERTY. TOOK A YEAR TO PAYER IT OFF, THEN WE

6/12/2020 02:05 PM

Screen Name Redacted

We plan on re-opening our offices effective June 15 in an attempt to re-energize our team. Working with partners, we have been able to made modifications to our office accommodations, policies, and procedures to provide a healthy work environment and support social distancing guidelines. Some employees have expressed concern about the social unrest in our area; seeing boarded businesses down town contributes to their concerns. As the City of Redmond reopens, it would be nice to receive notifications of which services are available. Other than that, we very much appreciate the support we have received from the City of Redmond in the past and look forward to getting back on track to the new normal, however that plays out.

6/12/2020 02:08 PM

Screen Name Redacted

Advertise

6/12/2020 02:18 PM

Screen Name Redacted

appreciate thatnothing

6/12/2020 02:21 PM

Screen Name Redacted

Not sure. At the moment the only thing we need is financial assistance. Unfortutenaly, the federal aid is not applicable to us and we were not able to take advantage.

6/12/2020 02:24 PM

Screen Name Redacted

attract more leisure and business travelers

6/12/2020 02:27 PM

Screen Name Redacted

Open up and allow groups of 30 to be together but social distanced

6/12/2020 02:42 PM

Screen Name Redacted

If there is anything you can do that forces the mall into acknowledging Force Majeure that would save many business in the city and multiple business in RTC. We have been forced to be closed for months though are being required to pay full rent.

6/12/2020 02:59 PM

Screen Name Redacted

Redmond is one of the wealthiest cities, how are we suppose to may rent and bills, when theres no money coming in and as a city you guys didnt shut down the companies that are taken our last penny. FIGURE IT OUT!!!

6/12/2020 03:01 PM

Screen Name Redacted

Advertise the benefits for providing our kind of services to dog parents. The issue with people staying home is not only our businesses suffering but also

6/12/2020 03:28 PM

| | |
|--|--|
| Screen Name Redacted 6/12/2020 03:58 PM | the dogs are building separation anxiety. When people start venturing out for more extended periods of time the clients will start realizing what a horrible situation they're in now. Dog can and often do behaviors like barking and howling that can cause evictions, chewing baseboards, hurting themselves by trying to escape when their humans leave. So helping us would be great because it would also help the dogs. |
| Screen Name Redacted 6/12/2020 04:03 PM | Protect our store from any incidents that could result in damage from protesters. |
| Screen Name Redacted 6/12/2020 04:33 PM | Grant and financial support for small business from City of Redmond. |
| Screen Name Redacted 6/12/2020 05:13 PM | Allow A-boards |
| Screen Name Redacted 6/12/2020 05:39 PM | Forgive taxes for a few months. |
| Screen Name Redacted 6/12/2020 09:40 PM | Encourage residents to get out of their homes! Open parks! Do anything to get people moving again so they can start to feel comfortable going places other than costco and safeway. |
| Screen Name Redacted 6/12/2020 11:34 PM | Provide rools and regulation for protection people from COVID-19 and safety environment for community. |
| Screen Name Redacted 6/13/2020 02:20 PM | Since revenues will be lower this year, a reduced licensing fee in January would be great. |
| Screen Name Redacted 6/13/2020 04:31 PM | JUST BEING IN REDMOND IS ALL I NEED. AMAZING ENOUGH OUR BUSINESS HAS ALWAYS THRIVED HERE. THANKS, RANSOM PORTER, GOD BLESS |
| Screen Name Redacted 6/13/2020 05:42 PM | Please communicate to the state to stop paying so much in unemployment. We also need to open the business soon, else we are going to have to file for bankruptcy. |
| Screen Name Redacted 6/13/2020 08:43 PM | Finish the Overlake Project. lol |
| Screen Name Redacted 6/13/2020 10:37 PM | not sure. |
| Screen Name Redacted 6/13/2020 10:51 PM | Help us to drive the message that PPP & EDL (not that we can get one of those now) were a nice start but have limited benefit for businesses that rely on activity & capacity metrics to maintain profitability. |
| Screen Name Redacted 6/14/2020 10:25 PM | If meetea cafe can join Redmand Chamber meeting or some local activities? |
| Screen Name Redacted 6/15/2020 01:05 AM | I don't know. |
| Screen Name Redacted | PPE and to get everyone in Redmond to co-promote each other, either in a virtual manner or some kind of event. |

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| Screen Name Redacted 6/15/2020 08:02 AM | nothing |
| Screen Name Redacted 6/15/2020 09:54 AM | Any infrastructure projects that bring in government travel are helpful. We are a national branded company. Our building owner has a portfolio of 18 of our branded hotels. If the owner wasn't willing to cover our negative cash flow, we may be closed. Thankfully that is not the case. |
| Screen Name Redacted 6/15/2020 11:50 AM | n/a |
| Screen Name Redacted 6/15/2020 03:57 PM | PAY OUR RENT?! |
| Screen Name Redacted 6/15/2020 04:14 PM | NA |
| Screen Name Redacted 6/17/2020 04:59 PM | Maybe provide a platform for all of Redmonds business to help each other so that we can know what others are doing and see if there are ways that we can help each other. |
| Screen Name Redacted 6/18/2020 05:14 PM | help with SBA type funding or loans. |
| Screen Name Redacted 6/24/2020 12:02 AM | Help with city taxes. |

Optional question (62 response(s), 7 skipped)

Question type: Essay Question